

## Normal Operation House Rules

### General

The foundation and the power of enforcement of the Normal Operation House Rules for the Letzigrund Stadium, Zurich are based upon domiciliary law, private law as well as public law provisions. They are furthermore based upon SFL guidelines and provisions and comply with FIFA, UEFA and SFV provisions.

### Scope

The House Rules form an integral part of the admission granted to visitors to the public facilities of the Letzigrund Stadium, Zurich. They apply to the entire enclosed public stadium site and the parking spaces, encompassing the surface area indicated on a separate site map. The site map is presented together with the Normal Operation House Rules. It is valid on event-free days when the site is open to the public.

### Objective of the House Rules

The objective of the House Rules is:

- to prevent danger or injury/damage to persons and objects;
- to protect the stadium from damage and litter;
- to preserve the long-term character of the stadium, and its site, in its capacity as an inner-city stadium.

### Visiting

- The site is accessible to the public and may only be visited by persons who safeguard public order. It is prohibited
  - to disrupt public security and order;
  - to harass, to alarm or to endanger persons or animals;
  - to improperly use alarm systems, emergency calls or emergency signals;
  - to damage or to litter the site or the stadium;
  - to cause a public nuisance or to breach manners and customs.
- Driving and parking within the site is only permitted with a special permit. The respective restrictions must be adhered to. The public underground car park is exempted. In other respects the rules of the Road Traffic Regulations [Strassenverkehrsordnung] apply to the entire site.
- The parking spaces in the underground garage are accessible to the public. During events, the underground car park will be partially or wholly closed to the public. Opening hours are displayed in the entrance area. Vehicles still in the underground garage after the opening hours will be towed away at the owner's expense.

## Conduct on the site

- All persons entering the site must behave in such a manner that no other person is injured, endangered or – more than is unavoidable under the circumstances – hindered or harassed.
- All persons entering the site must obey the instructions of the police, the fire brigade, the security staff, officials and rescue services. Any person who wilfully or negligently fails to obey these instructions may be ordered to leave the site by the security staff, the officials or the police.
- All entry and exit routes as well as the emergency, escape and rescue routes must be kept clear. Irrespective of these House Rules, additional necessary requirements may be imposed on a one-off basis to prevent or to remove mortal dangers, health hazards or risks to property. Directives issued by the police or the security staff and officials for this purpose must be obeyed.
- All persons entering the site must ensure that they do not carelessly discard waste, packaging materials and empty containers, but instead dispose of these in the waste bins provided on the site. In conjunction with this, the separate disposal of different categories of waste materials should also be strictly adhered to.

## Prohibitions

Unless otherwise authorised by the stadium operator (City of Zurich Sports Department) or event organiser, all persons entering the site are prohibited from

- a) climbing upon or climbing over building structures and equipment, in particular facades, fences, walls, enclosures, barriers, lighting equipment, camera podiums, trees, masts of all kinds and roofs which are not intended for general use;
- b) entering areas (e.g. function rooms, VIP and media areas, etc.) which are not open to the general public, or which the general public is not authorised to enter;
- c) lighting fires, firing or setting off fireworks, flares, smoke powder, smoke bombs or other pyrotechnic objects;
- d) writing upon, painting or affixing stickers to building structures, equipment or pathways;
- e) relieving themselves outside the toilets, or leaving litter on the site – waste, packaging, empty containers, etc.;
- f) constricting or obstructing road surfaces, footpaths and roads, entry and exit routes to the visitor areas and rescue routes;
- g) standing on the seats in the spectator areas;
- h) setting foot upon the pitch or the athletics facilities.
- i) indoor smoking, including basement garage and toilets. Smoking is only allowed outdoor.

## Liability

Visitors enter the site at their own risk.

The stadium operator (City of Zurich Sports Department) or the respective event organiser shall have unlimited liability, in accordance with the statutory regulations, for mortal injuries, physical injuries or health impairments culpably caused by the stadium operator (City of Zurich Sports Department) or the respective event organiser, its statutory representatives or vicarious agents.

In other respects, the stadium operator (City of Zurich Sports Department) or the respective event organiser shall only be liable for losses caused deliberately or through gross negligence by it, its statutory representatives or vicarious agents, unless essential contractual obligations have been affected.

Except in cases of deliberate acts, the liability of the stadium operator (City of Zurich Sports Department) or of the respective event organiser shall be limited to compensation for the foreseeable, typical contractual loss, unless it has breached essential contractual obligations through gross negligence.

Accidents or damage must be reported without delay.

## Contraventions

- If the behavioural requirements of these House Rules are breached, then the stipulated sanctions (expulsion, stadium ban, damages and/or criminal charges) may be imposed upon the offender, with the right to claim compensation through legal channels being reserved in all cases.
- Every contravention of the House Rules and, in particular, all behaviour which jeopardises safety shall entitle the security staff and officials to expel the offender from the stadium or from the site.
- Persons whose behaviour is in breach of these House Rules or who otherwise jeopardise safety within the stadium or on the site may be banned from the Letzigrund Stadium, Zurich.
- The relevant information pertaining to the respective incident, including personal details, which are collected within the framework of taking action against a breach of these House Rules, shall be made available to the relevant authorities in order to enable a criminal investigation to be initiated, as well as to the responsible bodies (e.g. judicial authorities, police, etc.) for the purpose of ascertaining the appropriate measures, specifically to impose a national stadium ban.
- In the event of a stadium ban being imposed, the offender or offenders shall, in any case, be required to pay a flat-rate fine to cover the cost of the investigation into the incident and administrative expenses amounting to CHF 500.00. The right to claim compensation through legal channels is reserved.
- Fines and/or other claims which are imposed on the event organiser and/or the owner of the stadium as a consequence of a breach of the House Rules or due to other misconduct by visitors may subsequently be passed on to the offender.
- Criminal offences and administrative offences shall always result in a formal complaint being filed.

## **Sound and image recordings**

All persons entering the stadium recognise that they may only make and/or transmit sound and/or image recordings and/or descriptions of the stadium for private purposes. It is, in any case, prohibited to transmit sound material and/or pictures and descriptions, whether wholly or in part, via the Internet, radio, television or other current and/or future media technologies, or to support other persons in the execution of such activities.

## **Concluding provisions**

These Normal Operation House Rules are set to come into force on 24 August 2007.

The current version of the House Rules shall be made available to visitors by suitable means (publication on the stadium homepage, on billboards on the site or in the stadium).

Zurich, 1 September 2007

The Stadium Management:



Peter Landolt  
Stadium Manager